Engagement Plan

Neighborhood

West Maka Ska

Time frame 2023-2024

Plan detail

| Demographic group | Young Professionals | Renters/condo owners |
|---|---|--|
| Numbers or percentage | 70% | 85% |
| Initiative, activity, project or program | Young Professional Program | Renter Initiative |
| Barriers to engagement | Accessing apartments | Accessing apartment buildings |
| | Lack of interest in neighborhood | Transient population |
| | Lack of knowledge of meetings and events | As an org we do not have the capacity to organize and host events on our own but we do have the |
| | As an org we do not have the capacity to organize and host events on our own but we do have the capacity to partner with external organizations | capacity to partner with external organizations |
| Outreach and engagement strategies | Connect with property managers/owners | Connect with property managers/owners |
| | Identify resident leaders for multi-unit buildings | Identify resident leaders for multi-unit buildings |
| | Social media campaign | Social media campaign |
| | Connect with Minneapolis Young Professional orgs. Identify people w/in neighborhood, host event such as professional headshots | |

EXHIBIT C

| Demographic group | Young Professionals | Renters/condo owners |
|-----------------------|--|---|
| Resources needed | Social media account and manager of the account | Social media account and manager of the account |
| | Contact information for property owners/managers | Contact information for property owners/managers |
| | Physical mailing to all tenants | New renters welcome basket |
| | New renters welcome basket | Physical mailing to all tenants |
| Partners in the work | Minneapolis Young Professionals | Apartment managers at Bigo, West Lake, At home |
| | Apartment managers at Bigo, West Lake, At home | |
| Person(s) responsible | Tim Knight, Melanie Fehlberg, Michelle Sass | Tim Knight, Melanie Fehlberg, Michelle Sass |
| | | |
| | WMSNC Board will have secondary role | WMSNC Board will have secondary role |
| Timeline | JanMarch: meet with all apartment managers and Minneapolis young professional orgs | JanMarch: meet with all apartment managers and condo associations |
| | April: confirm events and projects to pursue | April: confirm events and projects to pursue |
| | May-July: 2 summer events targeting young pros | May-July: 2 summer events targeting renters/condos |
| | August-Nov: 2 fall events in collaboration w/ young pros | August-Nov: 2 fall events in collaboration w/building managers |
| | Dec: Reassess what worked and what did not work previous year | Dec: Reassess what worked and what did not work previous year |
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| Demographic group | Young Professionals | Renters/condo owners |
|--------------------------|---|--|
| Quantitative goals | Have conversations with 75% of tenants Obtain contact information from 50% of young professionals w/in neighborhood | Have conversations with 75% of tenants |
| Qualitative goals | Learn about what tenants care about in the neighborhoods Identify issues that need attention | |
| Outcome of engagement | Increase board membership of young professionals and add people to just committee assignments. Increase social media presense to 1k currently at 500 Tenants have the knowledge and ability to become involved in the organization and in decision-making | Tenants have the knowledge and ability to become involved in the organization and in decision-making |
| Next steps | Community conversations around issue identified to discuss issue further, come up solutions and possible program implementation. | Community conversations around issue identified to discuss issue further, come up solutions and possible program implementation. |